

Guidelines for Attending the Electronic Meeting via Quidlab Connect (E-AGM)

The Company hereby provides guidelines for attending the shareholders' meeting via electronic means (E-AGM) as follows:

Shareholders or proxies who wish to attend the meeting via electronic means in person may indicate their intention by following the procedures for submitting a request form to verify their eligibility to attend the E-AGM through the document submission system (Pre-Registration) for identity verification purposes.

Procedure for Submitting a Request to Attend the Meeting via Electronic Means

1. Please access the system at: <https://onsens.foqus.vc/registration/>



or scan the QR Code to enter the system and follow the instructions provided.

Procedure for Submitting a Request to Attend the Meeting via Electronic

Please access the system at: https://quidlab.com/img/eagm/Document_Upload_Eng.pdf

Once logged into the system, shareholders or proxies are required to fill in the requested information, which must correspond with the information as of the Record Date provided by Thailand Securities Depository Co., Ltd., including:

- Securities holder registration number
- ID card number / passport number / juristic person registration number
- Email address (for receiving the WebLink, Username, and Password for E-AGM access)
- Telephone number
- Additional supporting documents (if applicable), as follows:

In case of attending the meeting in person	In case of granting a proxy to another person or juristic person (other than the Company's independent director)
As specified in Attachment 6	As specified in Attachment 6
Original documents must also be submitted by post.	Original documents must also be submitted by post.

2. Upon receipt of the documents as specified in item 1 from the shareholders or proxies, the Company will verify the documents to confirm their eligibility to attend the meeting. Once the verification process is completed, the shareholders or proxies will receive an email containing the following details:
- Username and Password
 - WebLink for accessing the E-AGM system
 - Instruction Manual

In the event that the shareholder or proxy is not approved, an email will be sent informing the reason for the rejection, and additional or revised documents may be submitted accordingly.

3. Shareholders or proxies are requested to keep their Username and Password confidential and not disclose them to others. In the event that the Username or Password is lost or has not been received by 21 April 2026, please contact the Company immediately.
4. Shareholders or proxies are requested to carefully review the user manual for the E-AGM system, which has been sent via email. The system will be available for registration 1 hour prior to the commencement of the meeting. However, the live broadcast of the meeting will begin at 10:00 a.m. only.
5. During the E-AGM, shareholders or proxies may vote on each agenda item by selecting "Approve," "Disapprove," or "Abstain." If no vote is cast for any agenda item, the system will automatically record the vote as "Approve."
6. In the event that you encounter any technical issues in using the E-AGM system before or during the meeting, please contact Quidlab, the Company's E-AGM system service provider. The Company will provide Quidlab's contact details in the email containing your Username and Password.
7. For shareholders who wish to attend the meeting in person or through a proxy (other than a director of the Company) via electronic means, the pre-registration system will be available from 14 April 2026 and will close on 23 April 2026 until the meeting is concluded.

"In the event that you wish to consolidate user accounts, please use the same email address and phone number to proceed.."

Appointment of a Company Director as Proxy

Shareholders who wish to appoint a director of the Company as their proxy may submit the request through electronic means in accordance with the specified procedures or send the proxy form together with supporting documents to the Company by post at the address below. The documents must be received by the Company not later than 22 April 2026 at 4:00 p.m.

Onsen Retreat & Spa Group Public Company Limited
 Company Secretary Department
 No. 120/5 Sukhumvit 26, Khlong Tan Subdistrict, Khlong Toei District,
 Bangkok 10110, Thailand
 Email: comsec@onsengroup.co.th โทร: 02-0248595

If you encounter any issues in using the system, please contact the Quidlab Call

Tel : 02-0134322

Available from 17 – 23 April 2026, from 08:30 to 17:30 hrs.

(Weekdays only, excluding public holidays and official holidays)

Steps for Attending the Annual General Meeting of Shareholders

